



## **Volunteers FAQs**

### **2025 TTP Cambridge Half Marathon**

Join us in 2025 as part of our amazing team of volunteers, supporting thousands of runners as they tackle the iconic 13.1-mile course winding through the heart of historic Cambridge.

#### ***Why Volunteer?***

Volunteering at the TTP Cambridge Half Marathon is a fantastic way to immerse yourself in the excitement of race day! The experience is both rewarding and fun. As a thank you for your time and effort, we offer our team a special Volunteers top, a gift, an event bag and the opportunity to secure a half-price guaranteed standard entry for this sell out event in 2026 race.

You'll also receive food and drink on the day, as well as a free Sunday Park and Ride for our special Race Day service to Midsummer Common.

#### ***How do I volunteer?***

Easy! Just sign up to [Rosterfy](#) and then pick your shift. We use Rosterfy to co-ordinate our army of nearly 700 volunteers. If you already have an account with us, just check your details are up to date. You can create or log in to Rosterfy [here](#).

Once you log in, you can choose your shift, each one has details of start and finish time, location, and basic duties. You can help on multiple days if you want to. To volunteer with a friend, you can both sign up to the same shift where there is capacity available. If you're unsure what shift to choose, read below to find out more about what roles are available. Once you complete the request, you'll get a confirmation email straight away and then we'll be in touch nearer the time with more information.

#### ***When do you need volunteers?***

Most roles take place on Sunday 9 March, beginning early in the morning and ending by early afternoon. We also welcome assistance on Friday and Saturday, helping runners pick up their race packs and setting up for race day.

We require volunteers to commit to the full duration of their shift; this ensures we can deliver a great experience for everyone.

### ***What roles are available?***

We have a wide variety of roles to choose from. If you are unsure about which may be suitable for you or if you have any disability or mobility needs, please get in touch so we can advise. Roles include:

- **Course Marshalls** – This is a great way to catch the race up close! You'll be helping to guide and support runners and spectators along the 13.1-mile course. Choose a spot in one of our Race Zones (A–K) around the city, and dive into the action. More details about the Zone locations are at the end of this document. Please note, Zones F, G and H are not suitable if you plan to use our Park & Ride service but are ideal if you are cycling or live locally.
- **Event Site Team** – based around Midsummer Common, this team plays a crucial role in guiding runners to the start line and supporting them as they cross the finish. You might assist with organizing participants at the start, handing out medals and finisher bags at the end, or helping people navigate the Event Village.
- **Park and Ride Meeting team** – be part of the team that helps ease nerves and boost confidence as runners arrive at Midsummer Common! You'll be there to guide everyone off the bus and direct them toward the event site. Some of these positions are dual roles—once the bus service ends, you'll join the wider team in this area to help marshal the course.
- **Bag Stores** – if you love being organised and busy, our Bag Stores team is the perfect place for you. You'll wish runners luck as you take in their bags before their race and congratulate them as you ensure they are safely reunited at the end.
- **Enquiries & Pack Collection** – a job for Friday and Saturday, you'll help ease runners' stress by making sure they have everything they need before race day. You'll be there to match them with their race packs and answer any general questions about the event.
- **Volunteers Area**– Take care of the volunteering team that takes care of our athletes! You'll help by signing in volunteers as they report to the HQ tent and provide them with everything they need within their volunteering pack, with everything they need (and of course, that there's always a cup of tea and a biscuit close by).
- **Set Up Team** – Ever wondered what it takes to host a race for thousands of runners? Join the Set Up Team on Friday and Saturday and find out! You'll dive into a variety of tasks needed to get everything prepped and organised before the big day. This role is relatively physical so please sign up if you are comfortable with light lifting tasks and physical exercise.

### **Can my friend and I volunteer together?**

While we can't guarantee you'll be able to work right next to your friend for the whole shift, we'll do our best. If you both choose the same shift in Rosterfy, there's a good chance you'll be working together, and you will be able to arrive and leave as a team.

### ***I'm part of a group – can we volunteer together as a team?***

Absolutely! We frequently collaborate with clubs and community groups who work together on areas like bag storage or drinks stations. Just send us an email to [volunteers.events@teamwass.com](mailto:volunteers.events@teamwass.com), and we'll get back to you.

### ***How do I get to my shift location?***

You'll need to make your own way to and from your shift meeting point. When you choose your shift, check the meeting location and time so you can plan your journey.

If you're volunteering on Sunday, you can request a free Park and Ride ticket for our special race day service; which drops off near Midsummer Common. If you plan to do a Course Marshal role, check the table at the end of this guide for the walk time from the Common to the Zone meeting points. (Zones F, G and H are not suitable if you plan to use our Park & Ride service but are ideal if you are cycling or live locally). Park and Ride Buses typically begin at 07:00 and last return buses are at 15:00.


Just a heads up: you must sign up by 11:59 PM on Thursday 27 February if you want Park & Ride tickets, so we can get them sent in time. Sorry, Park & Ride tickets aren't available for Friday and Saturday.

If you're cycling or driving to your location, remember that traffic and parking restrictions may be in place. We'll have cycle storage available all weekend on the Common. Please note there is no parking available at Midsummer Common

### ***Can children volunteer?***

We're all about creating a family-friendly atmosphere and encouraging children to be involved with our events. To keep things safe and enjoyable for everyone, we recommend that children be at least 8 years old and that you are confident they will happily handle the demands of a live event (noise, crowds, weather etc).

Shifts in our Bag Storage or helping direct runners on the course are fantastic options for accompanied children. We don't allow children in the finish area for this event. While it's great to hand out medals, this is a busy area that isn't suitable for children.



Please keep in mind that parents or guardians must always accompany and be responsible for their children, we can't provide any childcare facilities. Our online volunteer management system, Rosterfy, doesn't allow accounts for anyone under 16, so if your younger child is interested in volunteering, just contact us at [volunteers.events@teamwass.com](mailto:volunteers.events@teamwass.com), and we'll send you a separate form to complete for them.

***How will I know what to do?***

We will make sure that everyone gets the information, training, and equipment they need for their chosen shift. You'll receive all the details in advance, closer to the event. On the day itself, you'll be supported by one of our regular Crew members who will give a briefing and be available to answer any questions or help with any issues that come up.

***I have a question that hasn't been answered?***

Reach out to us at [volunteers.events@teamwass.com](mailto:volunteers.events@teamwass.com), and we'll do our best to assist!

## Overview of Course Marshal locations

We split the 13.1 mile course into Zones, each has a dedicated Meeting Point. Here, you will meet your Zone Leader for a briefing before moving into position. Everyone needs to be in position well in advance of the event starting so that the course can be signed off as safe for the race to begin. Some Zones have two meeting points or times listed – you can check your individual shift details in Rosterfy.

Zone	Which part of the route?	Volunteer Meeting Point	Meeting Time	Walking time from Midsummer Common
<b>A</b>	Maids Causeway, Elizabeth Way	Midsummer Common	07:45	0 mins
<b>B</b>	Chesterton Road Island Milton Road Island, Mitcham's Corner	Mitcham's Corner	07:45	10 mins
<b>C</b>	Chesterton Road, Queens Road, Northampton Street	Junction of Victoria Avenue / Chesterton Road	07:45	10 mins
<b>D</b>	St Johns, Trinity, Trinity Lane, Senate House, Kings College	Outside Senate House	07:45	15 mins
<b>E</b>	Queens Road, Silver Street, Trumpington Street, Trumpington Road, Fen Causeway Roundabout	Corner of Kings Parade / Silver Street	08:00	20 mins
<b>F</b>	Fen Causeway / Newnham Road / Barton Road	Outside City Cycle Hire	08:00	25 mins
<b>G</b>	Grantchester – High Street, Coton Road, Trumpington – Church Lane, High Street	St Mary & St Michael Church OR Cambridge Gin Distillery	08:00	60 mins
<b>H</b>	Trumpington Road	Outside Leys School	08:00	30 mins
<b>J</b>	City Centre – Trumpington Street, Benet St, Guildhall, Market Street, Sidney Street	Outside Guildhall in front of Market	08:00	15 mins
<b>K</b>	Thompsons Lane, Park Parade, Jesus College	Jesus Lane – Jesus College Gates	07:00*	5 mins

\*Zone K includes Park& Ride Meet & Greet, hence earlier start time